

**ROCHELLE CITY COUNCIL
REGULAR MEETING 12/13/10
INTRODUCTION OF NEW STAFF
Steven Ward – Customer Service/Energy Audit(Full-time)**

Please join me in welcoming Steven Ward, who joined us on November 15th as our new Customer Service Representative, with the added responsibilities of "energy auditing."

Steven is no stranger to customer service, having spent several years as an Assistant Manager in the field of retail sales. He confesses to have really enjoyed the holiday craziness that working in retail provided, simply because he likes interacting with people of all kinds. He has already found the same to be true at RMU and says he is thoroughly happy with the environment provided for him.

In his free time, Steven enjoys spending time with his family. He is an active swimmer and an avid "World of War Craft" player -- he likes it so much that he stood in line on a weeknight to purchase the newest game at midnight when it was released!

We are pleased to have Steven as the newest member of our team.