



Memo

To: David Plyman

From: Barbara Bell

Date: 02/07/2017

Re: Utility Reconnection Fees Increase

According to Section 98-6(7) of the Municipal Code, “Any customer whose electric service has been terminated for non-payment may have the service restored by paying all arrears, paying a security deposit, and paying a reconnection fee of \$25.00 during those times the business office is open or \$50.00 if the business office is closed. Section 98-6(7) also states “Any customer whose water service has been terminated for nonpayment may have the service restored by paying all arrears and a reconnection fee of \$40.00 during those times the business office is open or \$60.00 if the business office is closed.”

On January 18, 2017, the Utility Advisory Board recommended presenting electric and water reconnection fee increases to the City Council. The current reconnection fees have been in place for several years. Increasing the electric and water reconnection fees to \$50.00 each during business hours would ensure most costs are covered, including salary and equipment costs. The UAB also recommended the electric and water reconnection fees after hours should be based on the actual cost, but not less than \$50.00. The after business hours reconnection costs can fluctuate based on the reconnect day and the amount of time required for the reconnection.